



The City of  
**SAN DIEGO**

# **Volunteer, Internship and Work Readiness Programs**

**Fiscal Year 2019 Activities Summary  
Human Resources Department**

**“Volunteering is the ultimate exercise in democracy. You vote in elections once a year, but when you volunteer, you vote every day about the kind of community you want to live in”**

**DR. SYED  
MUHAMMAD  
ZEESHAN HUSSAIN  
ALMASHHADI**





## Volunteer, internship and work readiness

opportunities cultivate civic engagement and participation

### Volunteers

enhance services to the public while internships build skills and provide work experience for students enrolled in academic programs



## Volunteers help....



...to enhance the City's parks, lakes and beaches as **Park Beautification** volunteers

...young students as **homework coaches** in the City's 36 libraries....



.... provide support as part of community safety initiatives as **RSVP members**






 **FY 2019 Citywide Totals** 

Volunteers	Paid Interns	Unpaid Interns	Mentees
23,411 volunteers	200 interns (paid)	144 interns (unpaid)	535 mentees
296,281 hours served	71,449 hours served	27,911 hours served	29,402 hours served

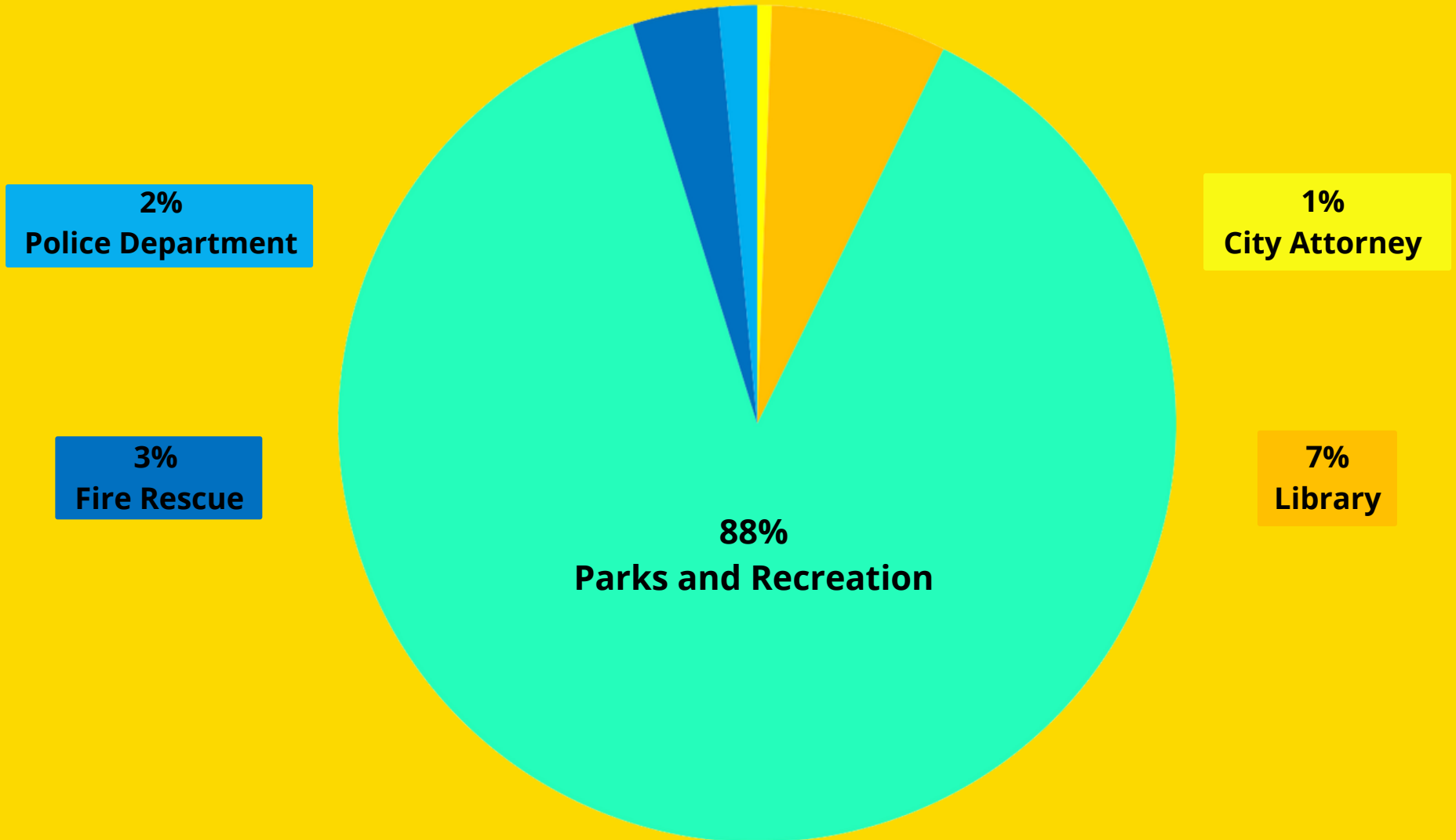
 **24,090** total volunteers 

 **354,850** total hours served 

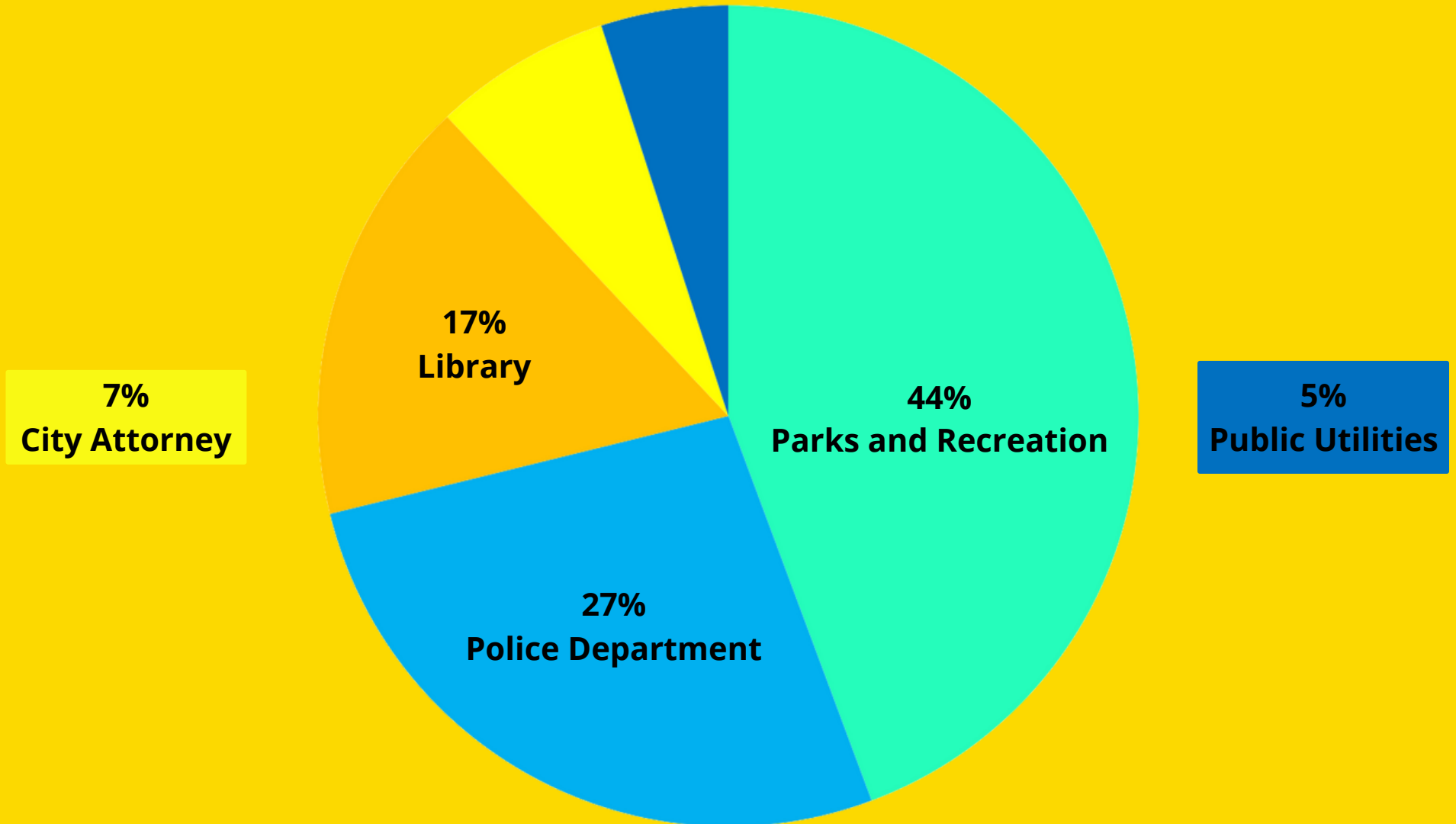
 **\$10,379,362.50** total value 

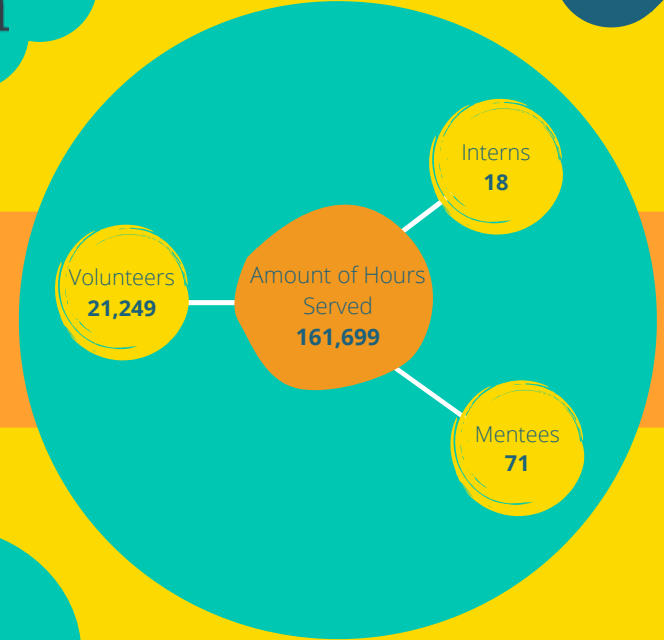
**\$29.25**  
hourly value per  
IndependentSector.org

# Top 5 Departments With The Most Volunteers



# Top 5 Departments With The Most Hours Served





Volunteers assist in various roles and programs, such as **Recreation Program Assistance**, the **LEADER Academy**, and **Park Crew Mission Trails**







## Volunteers

remove litter or overgrown brush, remove non-native plants or help to plant and mulch native plants

## Beautification volunteers

help keep City of San Diego open spaces, neighborhood parks, recreation center playground areas, developed regional parks and San Diego shoreline parks clean, beautiful and welcoming



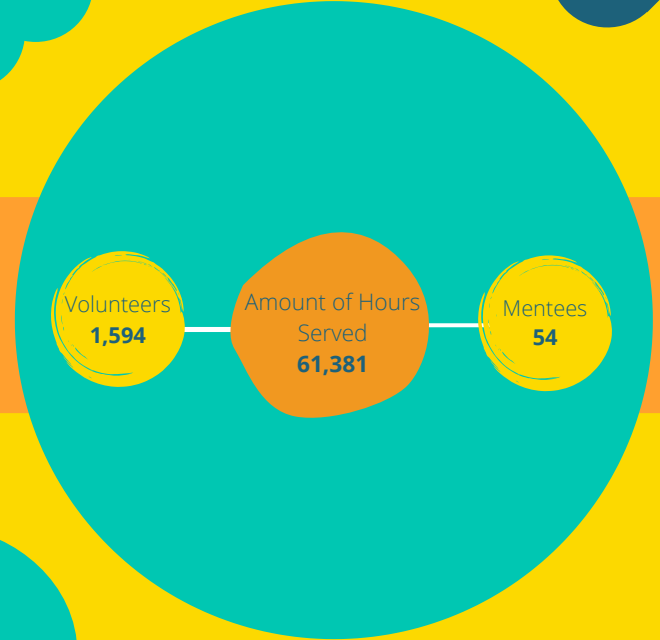
## Therapeutic Recreation Services (TRS)

provides therapeutic recreation programs for children and adults with any type of disability



## Volunteers

work with participants on social and recreational skill development, leisure education and recreation participation in inclusive environments



Volunteers assist in different initiatives such as the **Summer Lunch Assistance Program** and the **Homework Assistance Program**





## The READ San Diego Adult Literacy Program volunteers

transform the lives of adult learners by giving them the skills and love of reading that will serve them for a lifetime

### **Volunteer**

literacy tutors assist adult learners in building essential reading and writing skills



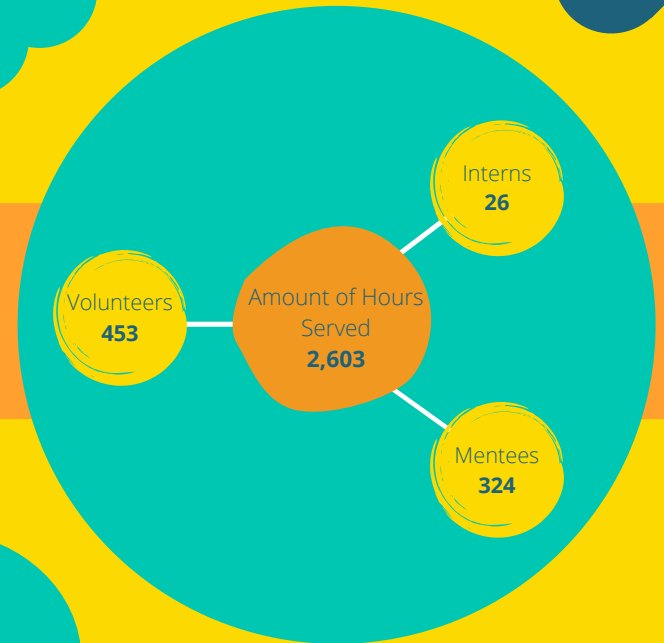
### **Library beautifiers**

help keep the library neat and orderly so that it is ready to be enjoyed by all



### **Storyteller volunteers**

take children on adventures and journeys, thrill them with wonder and excitement, and stimulate their imagination through the art of storytelling



Volunteers help public safety through programs such as the **Community Emergency Response Team (CERT)** and the **Fire-Rescue Department Cadet Program**





**Community Emergency Response Team (CERT)**  
 volunteers learn how to prepare emergency supplies, perform basic medical treatment and conduct safe searches to make communities better prepared for emergencies

**CERT San Diego**  
 help citizens become a part of the solution in their own communities



## The San Diego Fire-Rescue Department Cadet Program

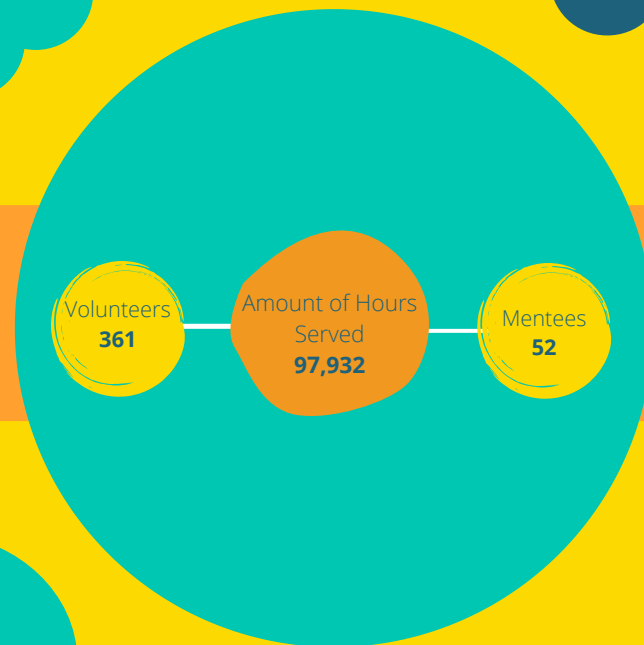
teaches youth about a career in fire suppression and emergency medical services



The program has trained **10,000 youth** since its inception



# SD Police



Volunteers participate in programs such as the **Crisis Interventionists** and **Police Reserves** and the **Volunteers in Policing (VIP)** programs





**The R.S.V.P (Retired Senior Volunteer Patrol) Program** promotes community awareness and helps San Diego citizens feel safe

**Volunteers and mentees** assist area stations increase the level of crime prevention programs by providing additional resources to the Police Department



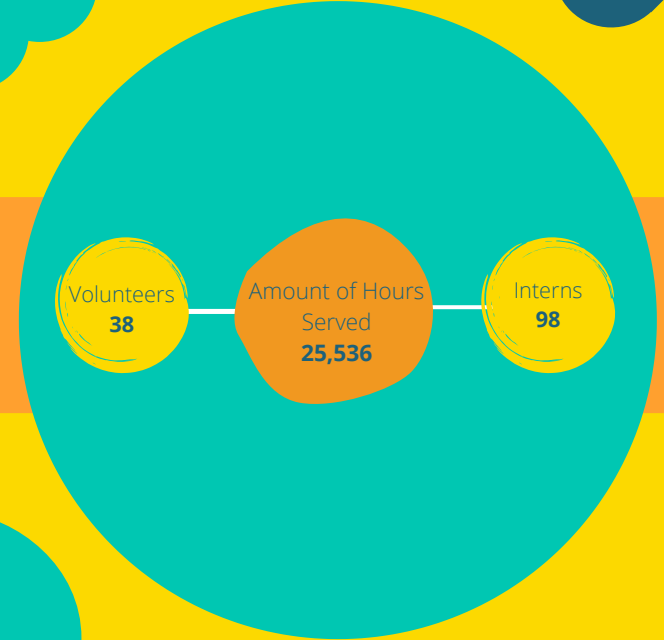
### **The San Diego Police Department Cadet Program**

provides youth interested in a career in law enforcement experience by going on ride-alongs, assisting with security and traffic control, and working undercover



### **Cadets**

receive continuous law enforcement training, develop individual potential, and meet others their age with similar interests



Volunteers and interns provide support to the **Family Justice Center** and services to the Civil and Criminal Divisions





## Criminal and Civil Legal Interns

are supervised by Deputy City Attorneys and assist in drafting pleadings and research

## Interns

gain valuable experience and give back to the community by providing critical support to their respective Unit



**The Family Justice Center** provides comprehensive services to anyone who has experienced domestic violence, family violence, elder abuse, sexual assault, or sex trafficking



**Volunteers** aid in meeting the needs of clients and helping survivors of violence and their children heal and move on with their lives



# Public Utilities



Volunteers assist in the **beautification of the City's lake reservoirs** and participate in special projects such as the **Lake Murray Beautification Project**





## Volunteers

contribute to the beautification of the City's reservoirs for everyone to enjoy and benefit from

## Environmental Enhancement Volunteers

support litter abatement, environmental protection and fishing program activities at the City's reservoir lakes





### **The Management Intern**

assists the Wastewater Treatment and Disposal Division by completing various special short-term projects and providing administrative assistance



### **Interns**

improve overall productivity in the division and give gain valuable work experience



## Testimonials

**" From the very first day, I was greeted by everyone with cheerful smiles and welcoming words. My supervisors were encouraging and helpful. I remember thinking to myself what a fantastic work environment I got to be a part of "**

*Intern from Criminal Justice Department*

**" Every day is something new and exciting. This internship has taught me so many lessons - everything from practical life skills to faxing reports to learning about our government's court system. I am so grateful for the opportunity I have been given through the city attorney's office, and I would recommend this fabulous internship to anyone who wants to get involved with their city "**

*Intern from Criminal Justice Department*

## Testimonials

**" This internship opportunity has provided me with exceptional training for basic water quality monitoring and the prevention of pollution in our storm drain systems. Every individual who I have had the pleasure of working with, has been able to answer every question I've had as well as provide me with valuable knowledge from their own personal experiences "**

*Intern from Transportation and Storm Water Department*

**" My time at EMTS has given me valuable, holistic experience in the field of environmental monitoring and compliance. It is has also shown me the importance of resolving issues as a team. I'm grateful for the time I've had with the City and the incredible people I get to work with "**

*Intern from Public Utilities Department*

## Interns Serve in...

### Office of the Mayor

Interns in the Mayor's office have an opportunity to organize and better understand procedures in a government office. Their service is essential to help connect and inform citizens of mayoral initiatives and priorities

### Economic Development Department

Interns help build capacity in specific areas of the city, like the San Diego Promise Zone. They receive exposure to economic development concepts, including urban policy and sustainability

### Environmental Services Department

Interns participate in a variety of projects, such as the implementation of the Zero Waste Plan and Climate Action Plan. Interns participate in public outreach efforts and help the City reach its sustainability goals

### Office of Homeland Security

Interns gain experience in emergency procedure manuals, training curriculum development, materials and delivery, inventory databases/maintenance, and program development

### Corporate Partnerships and Development

Interns help establish strategic partnerships to cultivate a sustainable dynamic economy and create community development opportunities

### Human Resources Department

Interns provide project support related to Better Impact volunteer management software, recognition, special events, reports, research and social media management. Interns help build capacity for the department of Human Resources

### City Council

Interns in City Council offices help people of the city better understand council policies and priorities in council districts. Their efforts help citizens engage, connect and thrive in their communities

### Department of Finance

Interns receive the opportunity to learn a variety of duties performed such as reviewing the Grant Master Data report and researching new Governmental Accounting Standards Board Statements

### Development Services

Interns support special programs to better serve internal and external customers, as well as learn about construction, code enforcement, wireless communication, and historical resources

## Questions?

Email us at [volunteersd@sandiego.gov](mailto:volunteersd@sandiego.gov) or  
[workreadiness@sandiego.gov](mailto:workreadiness@sandiego.gov)

**Interested in our volunteer,  
internship, or work readiness  
opportunities?**

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program](http://sandiego.gov/volunteer-program)