



CITY OF SAN DIEGO

M E M O R A N D U M

DATE: March 20, 2018

TO: Honorable Council President Myrtle Cole
Honorable Councilmembers

FROM: Bahija Humphrey, Assistant Chief of Civic Initiatives

SUBJECT: Transitional Storage Center Community Impact Strategy

In response to community concerns, we have developed the following Community Impact Strategy as a framework to proactively ensure the safety and cleanliness of the community surrounding the Transitional Storage Center (Center). This Strategy focuses on building meaningful partnerships between the San Diego Housing Commission, Mental Health Systems (MHS) - the Center operator, the City of San Diego, and the communities of Sherman Heights, Logan Heights and Barrio Logan with the common goal of working towards preventing crime and promoting a cleaner, safer community while providing greatly needed services for homeless San Diegans.

Neighborhood Advisory Committee

Implementation of a community focused approach to collaboration through the formation of a Neighborhood Advisory Committee:

- Establish a network of communication to include:
 - Members of the community, school and church representatives, businesses, residents, families, MHS staff, clients, outreach workers, SDPD, ESD, and other necessary City agencies;
 - Meet regularly to solicit feedback on operations, safety and cleanliness;
 - Discuss and work to resolve community concerns;
- Develop trust by actively and continuously seeking feedback and responding effectively;
- Provide regular updates to community groups including the Southeastern Community Planning Group;
- SDHC will establish a dedicated phone line for concerns that are not adequately addressed by the contractor;
- Develop relationships and partnerships throughout the community to assist with addressing concerns or issues.

Good Neighbor Obligations

As the operator, MHS will ensure that all elements of the Good Neighbor Obligations are implemented effectively:

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- Provide security within a one-block radius of the center;
- Conduct homeless outreach in surrounding community;
- Take measures to prevent client queuing and loitering;
- Prevent litter, debris and graffiti on the premises;
- Zero tolerance enforcement for alcohol or drug use on site;
- Report criminal activity to law enforcement.

Integrated Outreach

Mental Health Systems will coordinate with the San Diego Police Department to implement a comprehensive strategy for homeless outreach:

- Work as a team to provide additional presence, visibility and assistance;
- Proactive engagement of clients within the community to place belongings in storage and not in the public right of way or on private property.

Proactive Safety

The newly formed Neighborhood Policing Division of SDPD will lead the effort to provide an enhanced level of police presence to reduce nuisance behavior and criminal activity as determined necessary:

- Review and monitor relevant metrics to ensure commitment to a safer community with the understanding that such metrics may have limited value in determining the success of this program:
 - Annual Point in Time count
 - Calls for service
 - Response time to reports of nuisance behavior
- Increase SDPD presence, including foot patrol, throughout community, focusing on the nearby church and schools;
- Additional Quality of Life patrol officers, Homeless Outreach Team and Psychiatric Emergency Response Team presence;
- Deployment of officers during each shift to ensure safety throughout the day and night;
- Active monitoring of crime statistics in the community to adjust resources as necessary;
- Refer criminal conduct to City Attorney or District Attorney as appropriate;
- Active enforcement of public inebriation, drug use, open container, public urination and defecation;
- Deployment of Crime Prevention Through Environmental Design (CPTED) principals in and around the Center;
- Continue monitoring of sex offenders by the proactive Sex Offender Investigative Unit.

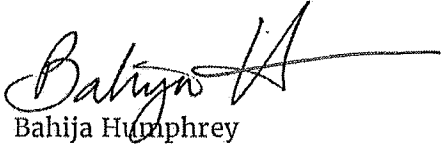
Enhanced Cleanliness

Actively address visual blight in the community through the City of San Diego Environmental Services Department (ESD) by increasing the frequency of community cleanups, as determined necessary:

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- Conduct abatement twice weekly for waste, discarded and abandoned belongings;
- Proactive cleaning of the block surrounding the Center, including alley, three times a week;
- Proactive sanitizing/power washing of the block surrounding the Center, including the alley, once a week;
- Priority response to calls for additional cleanup from community;
- Potential partnership with Wheels of Change program to include community footprint in their periodic cleanup efforts;
- Actively engage with community to seek feedback regarding problem areas surrounding the Center and develop strategies to address issues swiftly.

The City is committed to continuing to engage with the community and stakeholders. We will remain committed to working with the community to mitigate potential impacts throughout the operation of the facility.



Bahija Humphrey
Assistant Chief of Civic Initiatives

cc: Honorable Mayor Kevin Faulconer
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